חATIIBIA UПIVERSITY

| QUALIFICATION : Bachelor of Tourism Innovation and Development |  |
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| QUALIFICATION CODE: 07 BTID | LEVEL: 7 |
| COURSE: Tourism Destination <br> Management | COURSE CODE: TDM620S |
| DATE: JUNE 2022 | SESSION: $\mathbf{1}$ |
| DURATION: 2 Hours | MARKS: 100 |

FIRST OPPORTUNITY: EXAM PAPER

EXAMINER: Ms. J Isaacs Olivier

MODERATOR: Dr W. Muhoho

## THIS EXAMINATION PAPER CONSISTS OF 2 PAGES

(INCLUDING THIS FRONT PAGE)

## INSTRUCTIONS

1. Answer all questions.
2. When writing take the following into account: The style should inform than impress, it should be formal, in third person, paragraphs set out according to ideas or issues and the paragraphs flowing in a logical order. Information provided should be brief and accurate.
3. Please, ensure that your writing is legible, neat and presentable.
Question 1 ..... [22]
1.1 Define the term Destination Management?(2)
1.2 Briefly discuss the role and function of Destination Management Organizations?(10)
1.3 Identify and discuss the advantages of Managing a Destination?(10)
Question 2 ..... [15]
2.1 Rural destinations are areas usually located outside cities and towns. Explain thecharacteristics of rural areas?(6)
2.2 Identify the Support Areas for SME's in the Tourism Industry? ..... (9)
Question 3 ..... [16]
3.1 Identify the components of Destination Branding? ..... (6)
3.2 Identify and explain the phases of Destination Branding ..... (10)
Question 4 ..... [15]
4.2 Explain Butlers Model for Tourism Development of a destination? ..... (15)
Question 5 ..... [18]
5.1 Discuss your understanding of Destination Marketing?(3)
5.2 Explain the role of NTO's in Marketing a Destination? ..... (8)
5.3 Explain the keys to effective Destination Marketing?(7)
Question 6 ..... [14]
6.1 Explain in detail your understanding of a Tourism Policy ..... (4)
6.2 Discuss the goal and objectives of Tourism Policy(10)
Total Marks: ..... [100]
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